

November 2021

## INFORMATION +++ NEWS +++ INFORMATION +++ NEWS +++ INFORMATION

Dear customers,  
dear business partners,

Christmas holidays are coming closer and closer, therefore the planning of your deliveries for the turn of the year is now on the agenda. In order to ensure a smooth process and to avoid unnecessary costs for you, such as storage fees or container rent, we kindly ask you to inform us about your company vacations and to observe the public holidays.

As the situation in the ports worldwide is not easing and there is currently no improvement in sight, reliable planning has become almost impossible - shipments are delayed by days and often even by weeks.

During this period of time starting from 20.12.2021 to 07.01.2022, shipments through Germany will only be possible to a very limited extent. We also expect capacity bottlenecks for transports to and from the seaports in the period after 07.01.2022.

Between the holidays, we will be available as usual, but on December 24<sup>th</sup> and 31<sup>st</sup>, only half a day.

### Chinese New Year (CNY) 2022:

Chinese New Year 2022 will start on February 01, 2022.

We anticipate a high volume of cargo for the entire month of January 2022, please ensure that shipments with important delivery dates or high cost sensitivity, are dispatched on time.

If you have any further questions, please do not hesitate to contact us.

You can reach us by email and phone during business hours.

Please feel free to use our [Contact form](#) to get in touch with us any time.

Below you will find the corresponding names of the contact persons with e-mail addresses:

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**Best wishes – yours SHOT Team**

We apologize for any inconvenience this may cause and wishing you despite this difficult time  
**Happy Holidays and a Happy New Year 2022!**